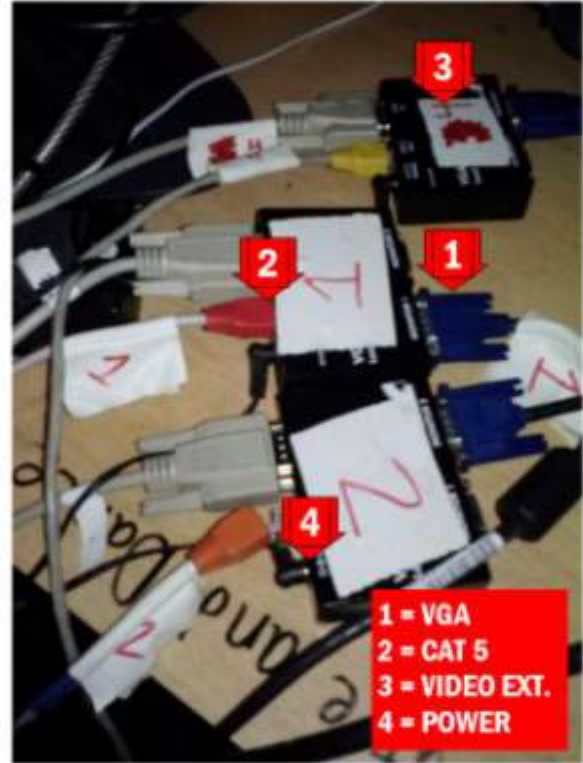
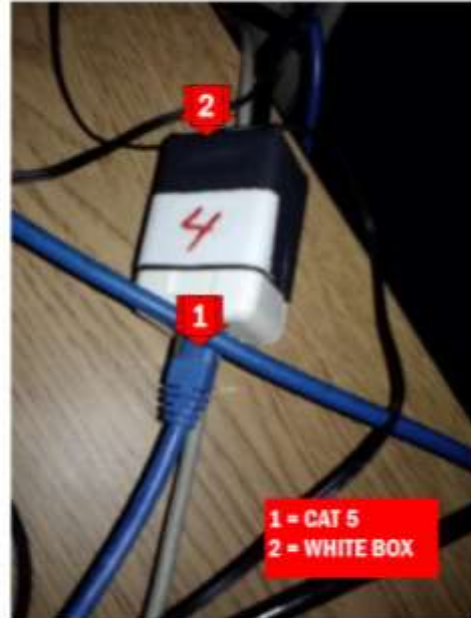


XANADU PROJECTIONS: TROUBLESHOOTING GUIDE

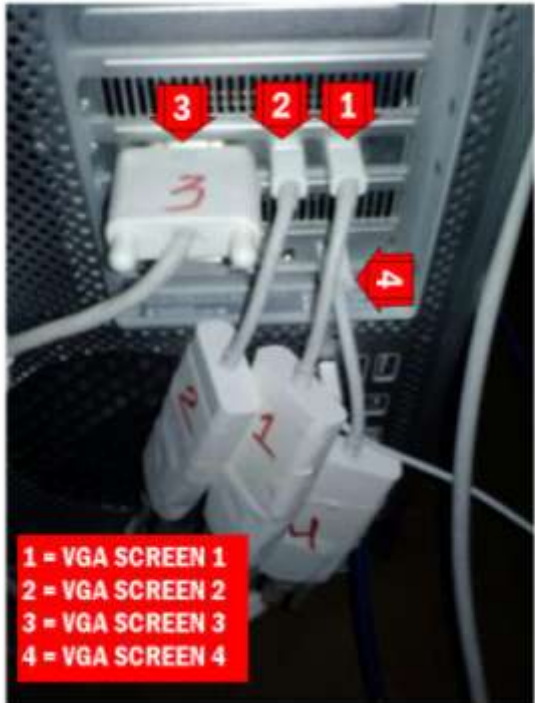
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PROBLEM	SOLUTION	PHOTO REFERENCE
Blue Projection Screens "No Signal"	<ol style="list-style-type: none"> 1) Check that ALL CAT 5 Connections Are Securely Plugged into: <ol style="list-style-type: none"> a. Video Extenders b. White Boxes in Booth <ol style="list-style-type: none"> i. (There are Two Boxes Behind the Computer Screens) <ol style="list-style-type: none"> 1. Labeled "#1" and "#4" 2) Check that ALL VGA Connections are Securely Plugged into: <ol style="list-style-type: none"> a. Video Extenders b. Projectors c. Back of Computer d. Back of Computer Screens 3) Check that ALL VIDEO EXTENDERS are Plugged into Power Strip and that the Green and Yellow LED's on the Top of the Box are LIT 	 <p>VIDEO EXTENDERS</p>

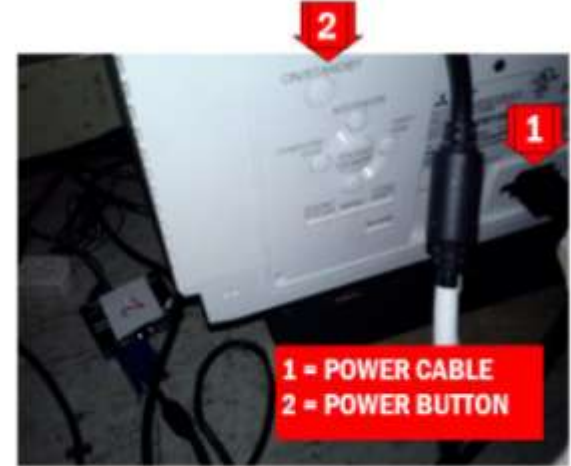
PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Blue Projection Screens "No Signal"</p> <p>(CONT'D)</p>		 <p>1 = CAT 5 2 = WHITE BOX</p> <p>WHITE BOXES IN BOOTH</p>


PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Blue Projection Screens "No Signal"</p> <p>(CONT'D)</p>		 <p>1 = POWER 2 = VGA</p> <p>BACK OF COMPUTER SCREENS</p>


PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Blue Projection Screens "No Signal"</p> <p>(CONT'D)</p>		 <p>BACK OF COMPUTER</p>

PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Blue Projection Screens "No Signal"</p> <p>(CONT'D)</p>		 <p>1 = VGA 2 = POWER</p> <p>BACK OF PROJECTOR</p>

PROBLEM	SOLUTION	PHOTO REFERENCE
Projectors Will Not Turn On	<ol style="list-style-type: none"> 1) Check that ALL Power Cables are Securely Plugged into: <ol style="list-style-type: none"> a. Back of Projectors b. Power Strips <ol style="list-style-type: none"> i. Make Sure Power Strips are Turned ON 2) BENQ 1 & 2 (SMALL PROJECTORS) (1st BEAM): <ol style="list-style-type: none"> a. Use BenQ Remote to Turn them ON b. If they do not Turn on: <ol style="list-style-type: none"> i. GO UP to 1st BEAM: <ol style="list-style-type: none"> 1. Check Power: <ol style="list-style-type: none"> a. Make sure projectors are Plugged into Power Strips b. Make Sure Power Cable is Securely Plugged into the Back of the Projector c. Make sure Power Strips are ON 	

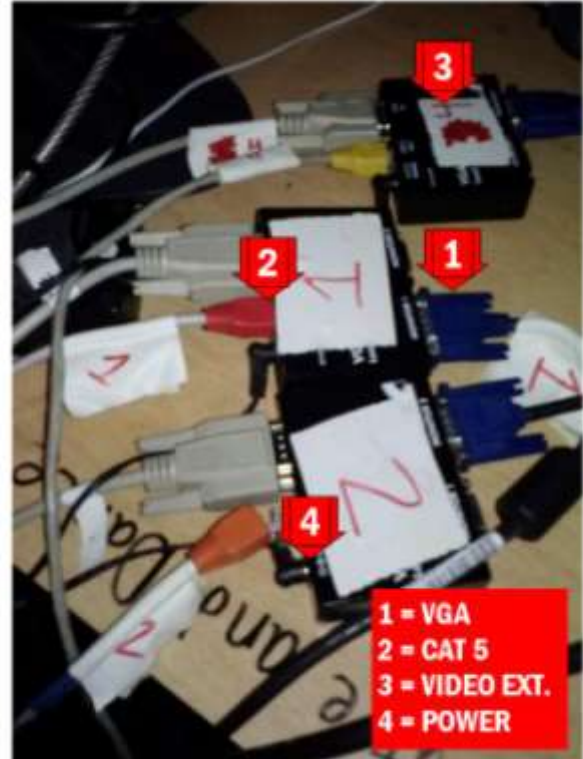
PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Projectors Will Not Turn On (CONT'D)</p>	<p>3) MITSUBISHI (BIG PROJECTOR) (BOOTH):</p> <ol style="list-style-type: none"> Make Sure Computer is ON Make Sure that Lighting Console is ON PRESS Power Button on the Back <ol style="list-style-type: none"> If it Still Will Not turn On Check the Lights on the Front of The Projector: <ol style="list-style-type: none"> If the Green Lights on the Front Are Flashing You need to Wait for it to Cool Down After the Lights Stop Flashing, If it Does Not Turn ON by Itself, PRESS the Power Button Again (You Should See It LAMP ON) 	 <p>1 = POWER CABLE 2 = POWER BUTTON</p> <p>BACK OF MITSUBISHI PROJECTOR</p>

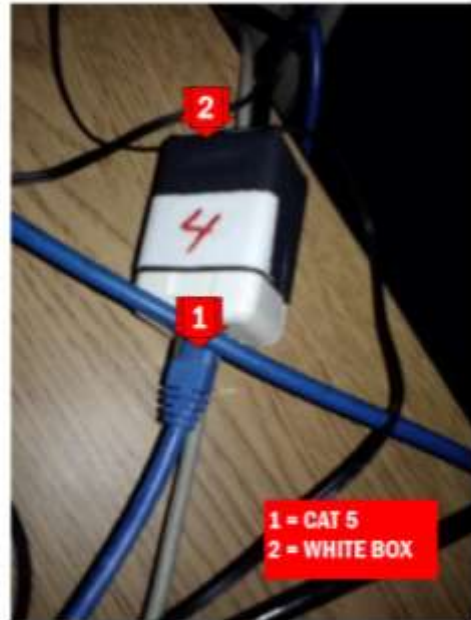
PROBLEM	SOLUTION	PHOTO REFERENCE
Computer Will Not Turn On	<ol style="list-style-type: none">1) Check that ALL Power Cables are Securely Plugged into:<ol style="list-style-type: none">a. Back of Computerb. Back of Each Computer Screenc. Power Strips<ol style="list-style-type: none">i. Make Sure Power Strips are Turned ON2) Make Sure Computer is ON<ol style="list-style-type: none">a. PRESS Power Button on Front of Computer3) Make Sure Screens are Turned On<ol style="list-style-type: none">a. Press Black Power Button on the Bottom Right Front of Each Screen	 <p>1 = POWER BUTTON</p> <p>POWER STRIP BEHIND COMPUTER</p>


PROBLEM	SOLUTION	PHOTO REFERENCE
<i>Computer Will Not Turn On</i> <i>(CONT'D)</i>		 <p>1 = POWER 2 = VGA</p> <p>BACK OF COMPUTER SCREENS</p>


PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Computer Will Not Turn On</p> <p>(CONT'D)</p>		 <p>1 = POWER BUTTON</p> <p>SCREEN FRONT</p>

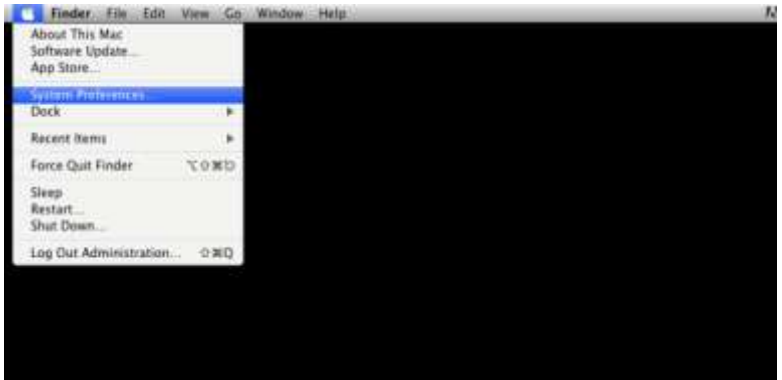
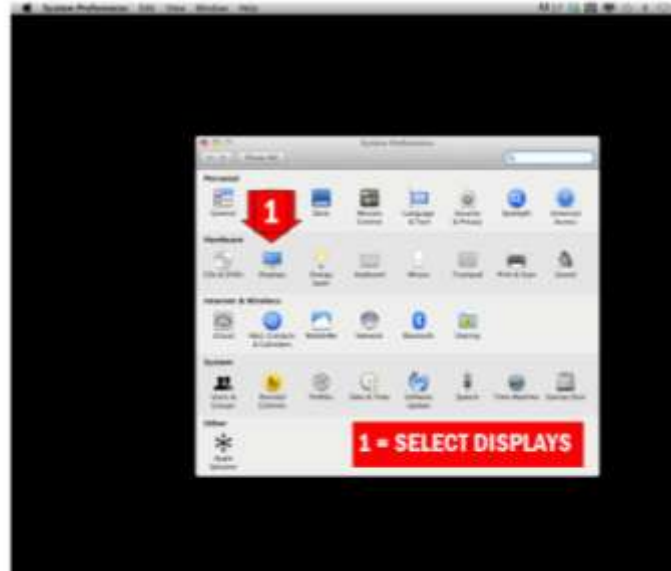
PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Computer Will Not Turn On</p> <p>(CONT'D)</p>		 <p>1 = COMPUTER 2 = POWER BUTTON</p> <p>COMPUTER POWER BUTTON</p>



PROBLEM	SOLUTION	PHOTO REFERENCE
Computer Screens Are Not Getting Signal "No Signal"	<ol style="list-style-type: none"> 1) Check that ALL CAT 5 Connections Are Securely Plugged into: <ol style="list-style-type: none"> a. Video Extenders b. White Boxes in Booth <ol style="list-style-type: none"> i. (There are Two Boxes Behind the Computer Screens) <ol style="list-style-type: none"> 1. Labeled "#1" and "#4" 2) Check that ALL VGA Connections are Securely Plugged into: <ol style="list-style-type: none"> a. Video Extenders b. Back of Computer c. Back of Computer Screens 3) Check that ALL VIDEO EXTENDERS are Plugged into Power Strip and that the Green and Yellow LED's on the Top of the Box are LIT 	 <p>VIDEO EXTENDERS</p>



PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Computer Screens Are Not Getting Signal "No Signal"</p> <p>(CONT'D)</p>		 <p>1 = CAT 5 2 = WHITE BOX</p> <p>WHITE BOXES IN BOOTH</p>



PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Computer Screens Are Not Getting Signal "No Signal"</p> <p>(CONT'D)</p>		 <p>1 = POWER 2 = VGA</p> <p>BACK OF COMPUTER SCREENS</p>


PROBLEM	SOLUTION	PHOTO REFERENCE
<p>Computer Screens Are Not Getting Signal "No Signal"</p> <p>(CONT'D)</p>		 <p>1 = VGA SCREEN 1 2 = VGA SCREEN 2 3 = VGA SCREEN 3 4 = VGA SCREEN 4</p> <p>BACK OF COMPUTER</p>

PROBLEM	SOLUTION	PHOTO REFERENCE
<i>Cues Do Not Display Correctly</i>	<ol style="list-style-type: none"> 1) Check that the Screens are Properly Arranged: <ol style="list-style-type: none"> a. Select "Finder" b. Select "System Preferences" c. Select "Displays" d. Select "Arrangement" i. The Screens Should Be In order from Left to Right: (Click Each Blue Box – A Red Line Should Appear Around the Appropriate Screen) <ol style="list-style-type: none"> 1. SCREEN 3 (should have a white bar above it to indicate the Finder) 2. SCREEN 2 3. SCREEN 1 4. SCREEN 4 2) Check that the Patch in QLab is Correct: <ol style="list-style-type: none"> a. Click the "Preferences" Button at the top Right Corner of the QLab Screen (Looks like a Light Switch) b. Select "Video" Tab on the Left Side of the Screen c. If patch is not correct: <ol style="list-style-type: none"> i. Draw Lines from the Appropriate Screen Numbers to the Appropriate Screen using Computer Mouse <ol style="list-style-type: none"> 1. SCREEN 1 = VGA DISPLAY 2. SCREEN 2 = DELL 1702 FP 3. SCREEN 3 = VE175b 4. SCREEN 4 = DELL 1704 FPV 	 <p>SELECT SYSTEM PREFERENCES</p>  <p>SELECT DISPLAYS</p>

PROBLEM	SOLUTION	PHOTO REFERENCE
<p><i>Cues Do Not Display Correctly</i></p> <p>(CONT'D)</p>	<p>3) Check that the Global Origin Point in the QLab Patch is Correct :</p> <ul style="list-style-type: none"> a. X =602.7 b. Y=1159 	 <p>1 = SELECT ARRANGEMENT</p>  <p>3 = SCREEN 3 (FAR LEFT SCREEN)</p> <p>SCREEN 3</p>

PROBLEM	SOLUTION	PHOTO REFERENCE
<p><i>Cues Do Not Display Correctly</i></p> <p>(CONT'D)</p>		 <p>SCREEN 2</p>  <p>SCREEN 1</p>

PROBLEM	SOLUTION	PHOTO REFERENCE
<p><i>Cues Do Not Display Correctly</i></p> <p>(CONT'D)</p>		 <p>SCREEN 4</p>  <p>QLAB PATCH</p>

PROBLEM	SOLUTION	PHOTO REFERENCE
<p><i>Cues Do Not Display Correctly</i></p> <p>(CONT'D)</p>		 <p>1 = SCREEN 1 (BENQ 1) 2 = SCREEN 2 (MITSUBISHI) 3 = SCREEN 3 (QLAB) 4 = SCREEN 4 (BEN Q 2)</p> <p>COMPUTER SCREEN ORDER</p>